OPPORTUNITIES FOR GAMIFICATION

ONBOARDING

Identifying the areas for concern

JOURNALS FEED

Matching the people, avoid forcing to read long entries

REFLECTION

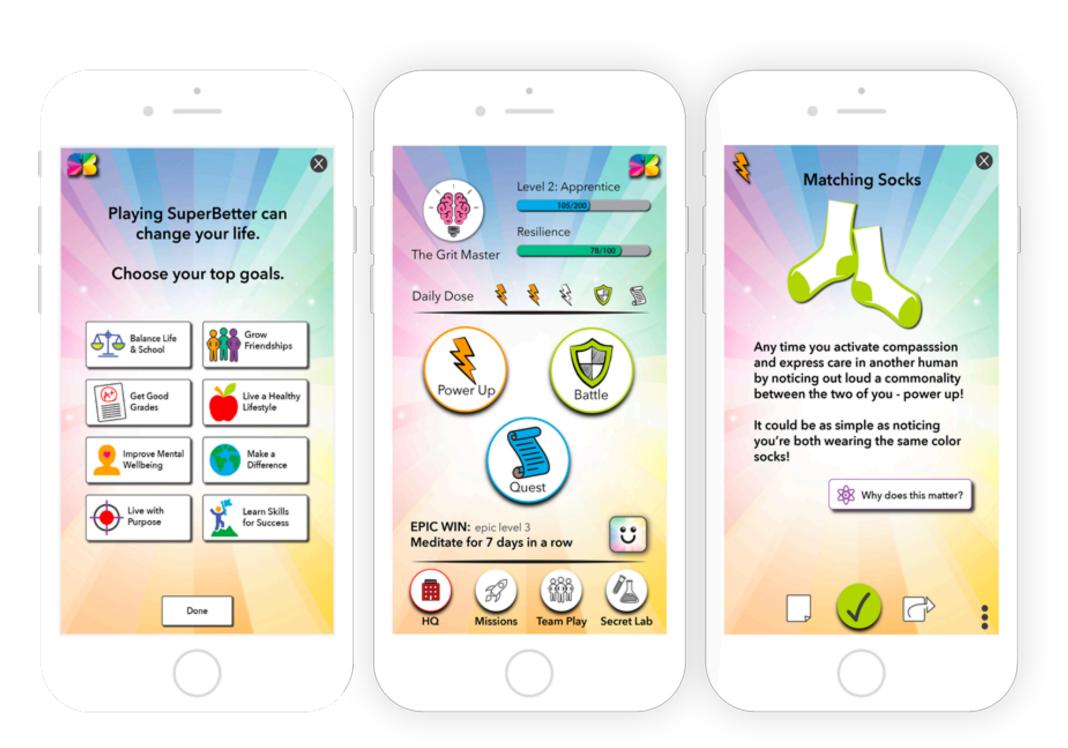
Encouraging people to write in their journals

REFLECTION

Encouraging people to overcome their anxieties and work on their wellness

CHAT

Encouraging people to support each other proactively



SUPER BETTER MENTAL HEALTH APP

JOURNALS FEED REFLECTION

ONBOARDING

Concern areas mini-game

Tinder-like matching

IDEA

'Would you be interested in connecting with this person' Helps connect with relevant people without having to read

their journals

CHAT

Badges for reaching out

Daily tasks and streaks

IDEA

Reward people with claps (hugs, badges) for reaching out proactively

PROBLEM AREA

May provoke unethical behaviour, intangibility

IDEA

Make sure the user complete their streaks (Duolingo)

PROBLEM AREA

IDEA

Tap multiple times to select

concern area and 'inflate' it

Users may struggle understanding the mechanics at first



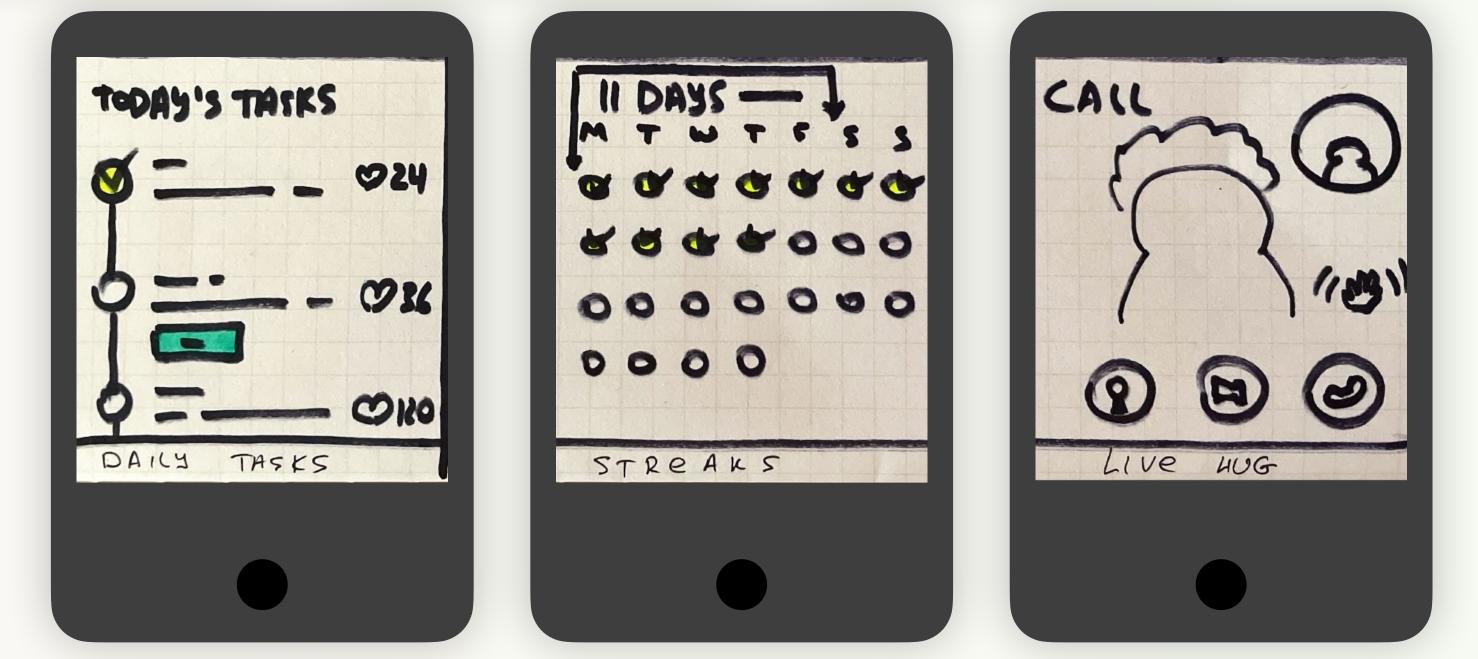


















ITERATION I

Problem area

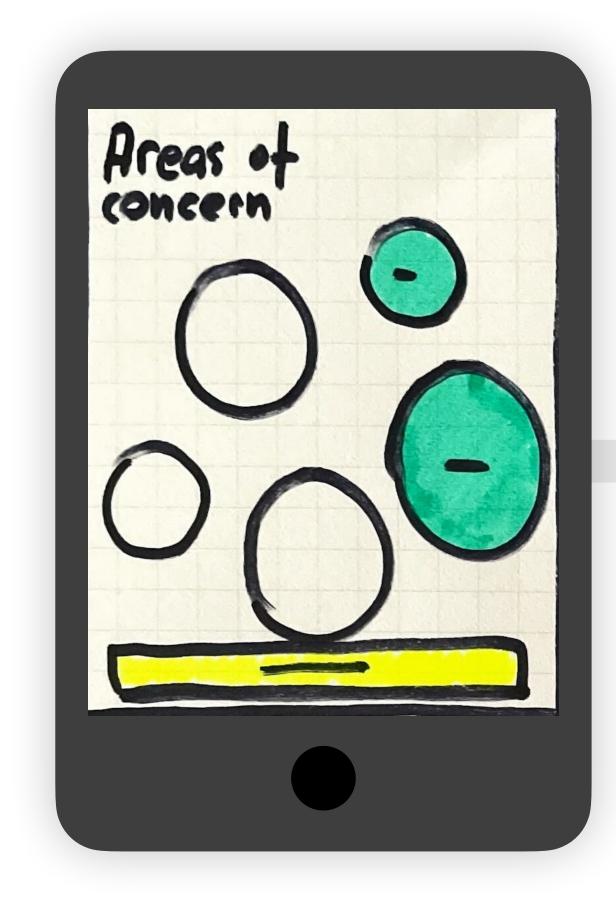
People feel intimidated when selecting their concerns, do not know how to prioritise one over the other

Idea

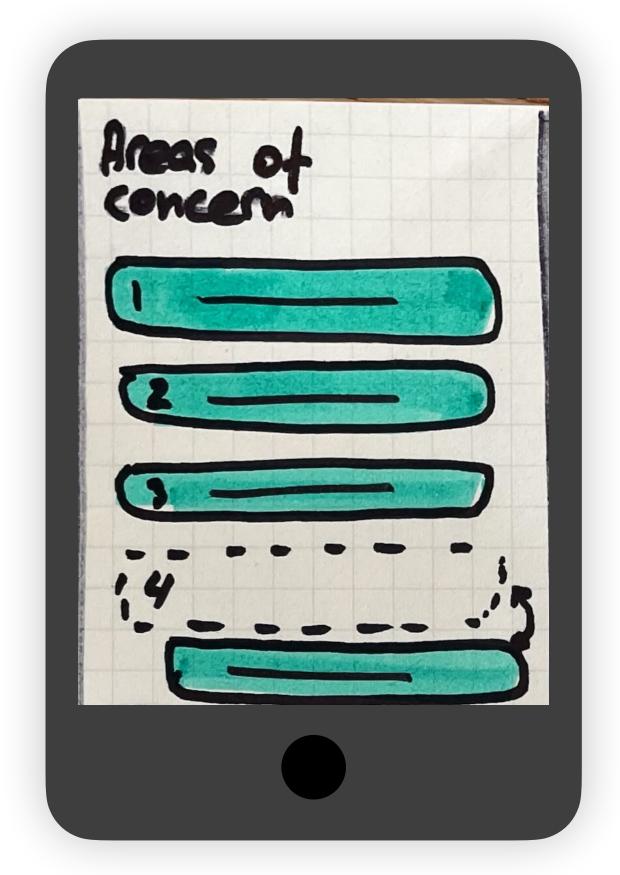
Tap the circle to make it bigger, indicating the importance of a concern.

Challenge

Will people understand how to use the unorthodox mechanics? Is the tone of voice off, too playful for a serious app?



ITERATION II



Simple tap and drag and drop may suffice

DESIGN CRITIQUE

Problem area

People's profiles don't say much without a short 'sales pitch'. Help connect people and boost self esteem with achievements.

← −

Idea

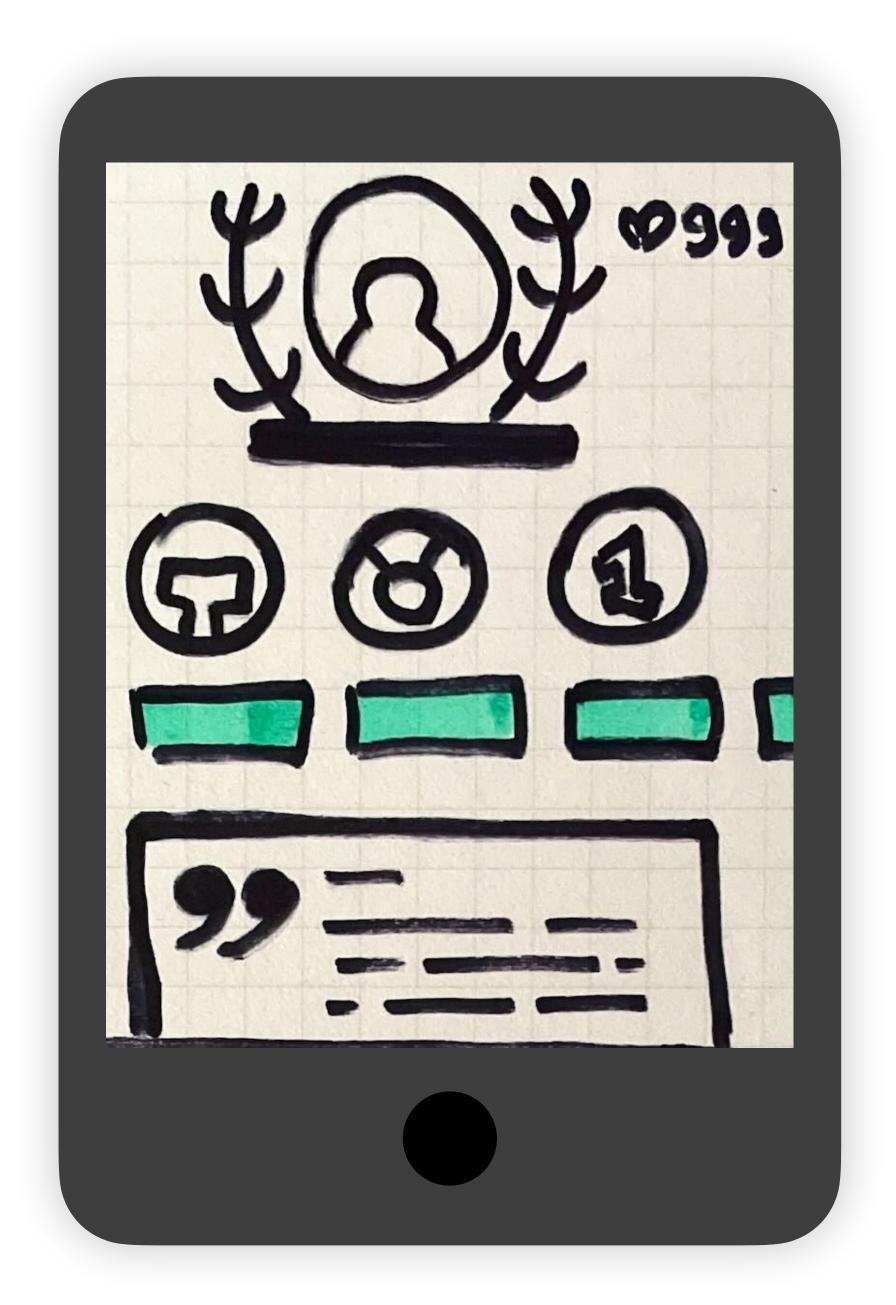
Add badges (achievements unlocked), hearts (emotions shared) to gamify the experience



Challenge

Will people start begging for badges/ hearts? Will badges distract from diaries and meaningful content?





DESIGN CRITIQUE

Problem area

People don't want to read long diary entries. How can we help them learn about the interlocutor without forcing into reading?

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Idea

Use a tinder-like mechanics to introduce people to others' concerns, entries excerpts, profiles.



Challenge

Will people accidentally dismiss someone who would be a great peer?





ITERATION I ITERATION II

Problem area

How to keep people motivated to keep journalling and be active in the community?

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Idea

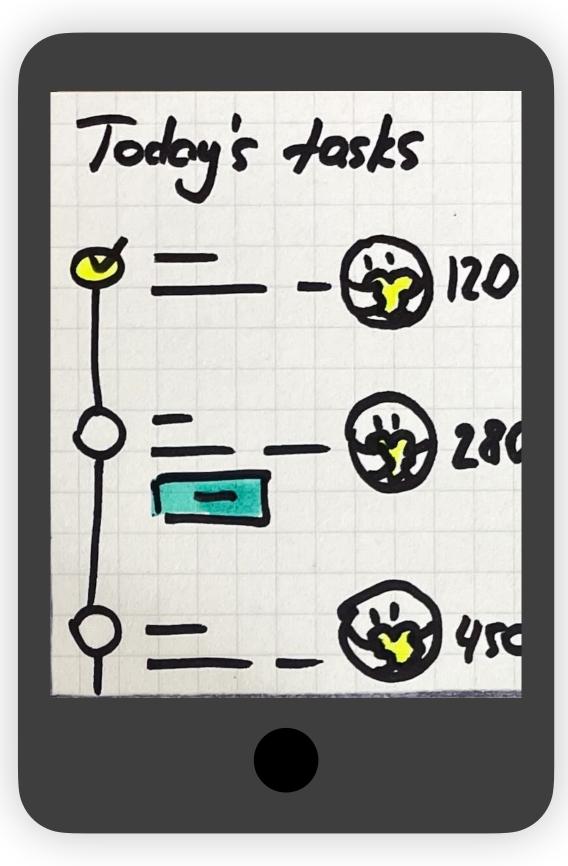
Encourage people to complete daily tasks and streaks (encouraging prompts)



Challenge

Consider interesting prompts (i.e. upload today's photos), but allow to keep entries private.





Do not use hearts to not confuse with likes/other unit of measurement.

Something with more soul is required.

Don't use it as a benchmark.

ITERATION I

Problem area

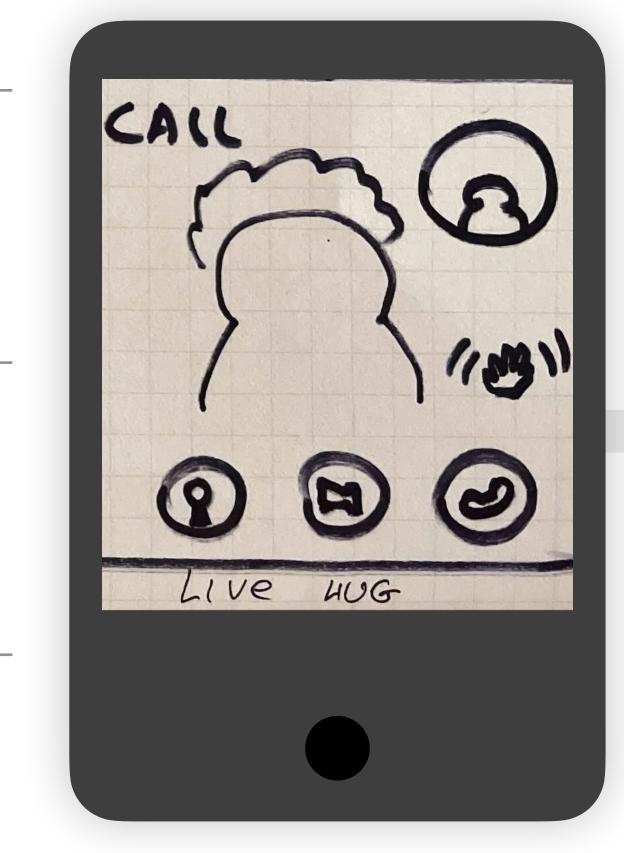
People want to show support and sometimes struggle to express their emotions using words.

Idea

Use emojis to allow people to express themselves quickly (Send love, Hug).



It's awkward to use emojis in a private conversation, but consider having those for diary entries.



ITERATION II



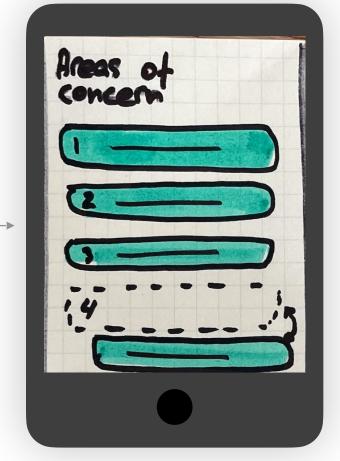
Allow to send feedback after the call (anonymous, combined once a month)

Emojis in journals

Downloads the app via the AppStore

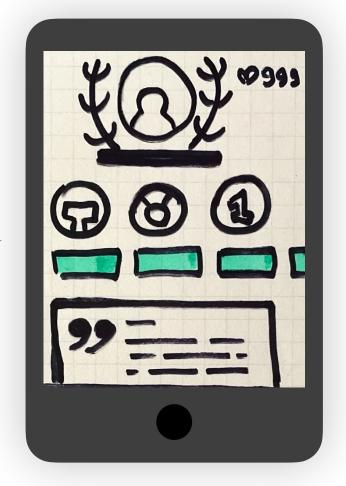
Login with Apple

found



Onboarding

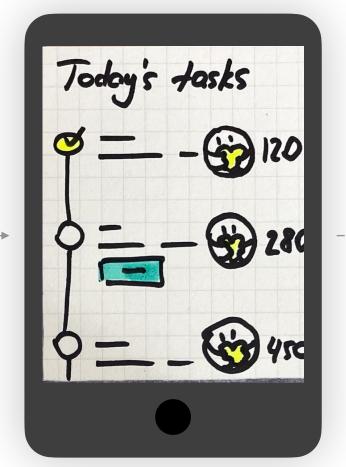
At least 1 selected



Profile

Badges Areas of interest Hearts

Where to start?



Add an entry

Find a connection

Searching for peers



Connection

Select up to 5 areas

Drag to prioritise



If both agreed



Chat

If both agreed



Call

Rate your experience

Journal entry

New entry



A cycle of meaningful reflections